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To whom it may concern;

Benjamin Franklin Plumbing of Dekalb, Illinois has been a Perma-Liner™ Lateral Lining installer since Feb 2009. Mark Carpenter along with his drain cleaning crew was trained on Lateral Lining Inversion process as well as Pull in Place Lining. BFP has demonstrated their ability to install lateral lines 2" to 10" in sewer, storm, pool drains, vents, and rain leaders.

BFP has successfully installed hundreds of liners in some of the most difficult and high profile scenarios. They are considered to be a Platinum Perma-Liner™ Installer which is a status given at 100 successful installations.

Sincerely,

A handwritten signature in black ink that reads "Andrew Dietsch". The signature is written in a cursive, flowing style.

Andrew Dietsch, Business Development Manager
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